

# Tickets & Refunds

We kindly ask all participants to **read the ticket information very carefully before making any purchase.**



If you have **any doubts, questions, or require clarification**, please contact us at [enquiry@ukdentalcourses.com](mailto:enquiry@ukdentalcourses.com) before completing your order. Once a ticket is purchased, certain changes may not be possible **under any circumstances.**

## Ticket Categories & Pricing

- **Free In-Person Tickets** – Entry only (no CPD certificate included).
- **Paid In-Person Tickets** – Full access to conference/exhibition. CPD certificate issued only if at least 80% attendance is recorded.
- **Online Tickets** – Paid access to live online sessions, with CPD certificate subject to 80% attendance.
- **International Delegate Packages (UK Dental Insight Tour)** – Options include Non-Refundable and Partially Refundable (Visa-refusal only) packages.

Each ticket description clearly states what is included and excluded.

## Refund Policy

- **Non-Refundable Tickets:** No refunds will be issued under any circumstances.
- **Partially Refundable Tickets:** Refunds are only possible in the event of an official UK visa refusal, supported by an embassy-issued refusal letter.
- **Other Tickets:** Unless otherwise specified in writing, all sales are final.

Refunds cannot be issued for reasons such as personal schedule changes, inability to travel, or mistakes made during purchase.

## Bank Charges & Exchange Rates

Please note: **Professional Health Hub Ltd is not responsible for bank commissions, transfer charges, or currency exchange fluctuations.** Any such costs are the responsibility of the ticket holder.

## Terms & Conditions

By purchasing a ticket, you confirm that you have **read, understood, and accepted the UKDentalCourses™ Terms & Conditions in full.** This includes:

- No entitlement to refunds beyond the published policy.
- No ticket alterations or exchanges unless explicitly allowed.
- CPD certificates only provided under the stated conditions.

## Final Note

We value your participation and are committed to offering a high-quality professional event. Please ensure you understand the ticket terms before purchasing, as this will help avoid complications later.